



## RETURN INSTRUCTIONS

### 1. Pack your product(s)

Pack the product securely in an original OMEGA cardboard box. Take care – as products must be returned to us in the same condition as they were received.

Make sure to include all original product tags, OMEGA warranty cards, manual, material certifications, gifts, spring bar tools and any other material associated with the product you wish to return.

### 2. Print the return label and apply to the cardboard box

Please print your return label. Depending on the number of parcels you need to return, you may have to print the same return label several times. Remove any residual labels on the OMEGA delivery box and carefully apply each return label.

### 3. Send the products back to us via Swiss Post

#### 3.1 Drop off at your local Post branch

Find your nearest Post branch: <https://www.post.ch/en/locations/branches>

#### 3.2 Arrange pick-up online

Arrange pick-up online from your home or office via the Swiss Post website:

<https://www.post.ch/en/sending-parcels/sending-mail/pickathome>

This service may incur additional costs

*Returns are not accepted in OMEGA Boutiques with the exception of purchases made on this website using the "Collect From Boutique" delivery method.*