



## RETURN INSTRUCTIONS

### **1. Print the return label and apply to the cardboard box**

Please print your return label. Depending on the number of parcels you need to return, you may have to print the same return label several times. Remove any residual labels on the OMEGA delivery box and carefully apply each return label.

### **2. Pack your product(s)**

Pack the product securely in an original OMEGA cardboard box. Take care - as products must be returned to us in the same condition as they were received.

Make sure to include all original product tags, OMEGA warranty cards, manual, material certifications, gifts, spring bar tools and any other material associated with the product you wish to return.

### **3. Send the products back to us via DHL**

You can arrange a DHL collection online for our courier to collect your parcel from an address of your choice at a time that is convenient for you. Alternatively, you can drop off your parcel at your local DHL service point.

#### **3.1 Arrange collection online**

Arrange collection online from your home or office via the DHL website:

<https://mydhl.express.dhl/se/en/schedule-pickup.html>

#### **3.2 Drop off at your local DHL service point**

Find your nearest DHL service point:

<https://locator.dhl.com/?l=en&countryCode=SE>